**Mickey & Friends Dog Walks and Playdates LLC**

Natassia@MickeyandFriendsLLC.com • MickeyandFriendsLLC.com

**~~~~ Service Agreement ~~~~**

This contract is an agreement between  
Mickey & Friends Dog Walks and Playdates LLC

and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (Client)  
for pet care services beginning on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_and thereafter on an as-needed basis.

**PET CARE AND PAYMENT**

1. Pet care services will be provided at the following rates depending on length of time selected and single or multiple pet households: EUR 16-39 dog walks / EUR 18-39 drop-ins visits. An additional EUR 5 fee may apply to Last-Minute Requests, and EUR 10 fee may apply to US and Austrian Federal Holidays. Rates for subsequent services are subject to change and Client will be notified in advance.
2. Client authorizes Mickey & Friends Dog Walks and Playdates LLC to perform pet care services as outlined in Client Profile, Pet Profile, and Veterinary Release, which shall become part of this contract. Prior to any future pet care services Client agrees to notify Mickey & Friends Dog Walks and Playdates LLC of any changes to the information on these forms or make the necessary changes in the online Client portal.
3. Emergency care: In the event that pet(s) being cared for require immediate medical attention, Mickey & Friends Dog Walks and Playdates LLC will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that pet sitter/dog walker has the authority to act in the pet’s best interest even if this means seeking medical attention prior to notifying the Client. The Client agrees to reimburse Mickey & Friends Dog Walks and Playdates LLC for any additional fees and/or expenses incurred while tending to emergency or veterinary care.
4. Inclement weather/Natural disaster/Act of war: In the event of inclement weather, natural disaster, or act of war Mickey & Friends Dog Walks and Playdates LLC is entrusted to use the best judgment in caring for pet(s) and home. Client recognizes that in the event of inclement weather, natural disaster, or act of war Mickey & Friends Dog Walks and Playdates LLC reserves the right to alter services outlined in this contract and notify Client immediately of any changes.
5. Personal emergency: In the event of personal emergency or illness of pet sitter/dog walker, the Client authorizes Mickey and Friends Dog Walks and Playdates LLC to arrange for another qualified person to fulfill agreed upon responsibilities as set forth on this contract. Client will be notified beforehand in such case.
6. Key return policy: Client may agree to allow Mickey & Friends Dog Walks and Playdates LLC to keep their keys on file in a secure location for future services. Or the Client may agree to have the pet sitter/walker limited access to their key and either pick-up and/or return the key prior to and after completing the service.
7. Locksmith: Client gives Mickey and Friends Dog Walks and Playdates LLC the authority to use the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse Mickey and Friends Dog Walks and Playdates LLC within 7 days of incident for all costs incurred, and to hold Mickey and Friends Dog Walks and Playdates LLC harmless for consequences related to the activities of the locksmith.
8. Payment: Client agrees to make payment in full prior to, or at the time of, the first scheduled appointment. If Client elects to keep a Credit Card on file in the online client portal they allow Mickey & Friends Dog Walks and Playdates LLC to charge their card for services scheduled if payment is past due.
9. Confirmation: If Client expects to arrive home from their travels earlier or later than planned, Mickey and Friends Dog Walks and Playdates LLC must be notified as soon as possible.
10. Cancellation: Mickey and Friends Dog Walks and Playdates LLC maintains a flexible cancellation policy. The Client will receive equal credit for future services provided if the Client cancels the appointment before the service provider has arrived.

**LIABILITY**

1. Mickey and Friends Dog Walks and Playdates LLC agrees to provide the services in a caring, responsible manner. The Client waives and relinquishes any and all claims against Mickey and Friends Dog Walks and Playdates LLC except those arising from negligence of the pet sitter/dog walker. Client agrees to notify Mickey and Friends Dog Walks and Playdates LLC of any concerns or complaints related to the agreed upon services within 24 hours of the appointment completion.
2. Emergency contact: Client agrees to provide Mickey and Friends Dog Walks and Playdates LLC with contact information where he/she can be reached while away. Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees to accept any decision Mickey and Friends Dog Walks and Playdates LLC makes in regards to pet care or Client’s property.
3. Visitors: If anyone will be entering Client’s home while it is under our care, Client agrees to notify Mickey and Friends Dog Walks and Playdates LLC in advance. Mickey and Friends Dog Walks and Playdates LLC will not enter an occupied home if we have not previously been made aware of visitors. Similarly, unless we receive instructions from Client, we will not grant access to the home to any visitors. Mickey and Friends Dog Walks and Playdates LLC will not be held responsible for any damages incurred to Client’s home or pet(s) by visitors. It is understood that anyone with access to the home will be notified of Mickey and Friends Dog Walks and Playdates LLC presence and vice versa. The police will be called, without exception, on all intruders or suspicious acts.
4. Outdoor access: Mickey and Friends Dog Walks and Playdates LLC will not be held liable for the well-being or actions of any pet with unsupervised access to the outdoors.
5. Aggressive pets: If a pet has a history of biting or other aggressive behavior, Mickey and Friends Dog Walks and Playdates LLC reserves the right to refuse or cancel the service. The owner will be liable for the pet sitter’s/dog walker’s medical expenses and/or damages that are the result of an animal bite or injury due to pet’s aggressive behavior.
6. Vaccinations: Client agrees to provide Mickey and Friends Dog Walks and Playdates LLC with proof of current vaccinations for all pets. Should pet sitter or dog walker be bitten or otherwise exposed to any disease or ailment received from Client animal(s), Client agrees to pay all costs and damages incurred.
7. Future Services: Client authorizes this signed contract to be valid for future services without additional signed contracts or written authorization.

The Client states that he/she has read this entire agreement and understands and agrees to its terms and conditions.

Client Date Business Owner Date

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**~~~~ Client Information ~~~~**

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| **CLIENT INFORMATION**  Client(s): \_\_\_\_\_\_  Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Unit #: \_\_\_\_\_\_  Email Address(s): \_\_\_\_\_\_  WhatsApp Cell #s: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Work #s: \_\_\_\_\_\_  Emergency Contact: \_\_\_\_\_\_\_\_\_\_\_\_\_ |

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| **HOME CARE INFORMATION**  (Circle all that apply)  Bring in mail/packages Alternate lights Open/close curtains Television or radio Water plants Thermostat  **Instructions: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |

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| **LOCATION OF IMPORTANT ITEMS**  Leash/Collar/Harness: \_\_\_\_\_\_  Pet Food/Bowls/Treats:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  Cleaning Supplies: \_\_\_\_\_\_  Drying Towel/Pet Safe Wipes: \_\_\_\_\_\_  Crate/Toys:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

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| **KEYS**  Mickey & Friends Dog Walks and Playdates LLC prefers to keep client keys on file to simplify arrangements for future visits.  \_\_\_\_\_\_ I release my house keys to Mickey & Friends Dog Walks and Playdates LLC to retain on file, in a secured location, for future services. I may revoke this release at any time, at which time my keys will be returned.  \_\_\_\_\_\_ I am providing a front door access code for Mickey & Friends Dog Walks and Playdates LLC to provide pet care services. I can revoke access and change my access code when pet care services are no longer needed.  \_\_\_\_\_\_ I would like Mickey & Friends Dog Walks and Playdates LLC to leave/return my house keys after the current service is completed. |

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**~~~~ Pet Profile ~~~~**

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| Pet name(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Birthday(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Male / Female Spayed / Neutered  Breed(s): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Shots up to date? \_\_\_\_\_\_  Is your dog micro-chipped? YES NO Chip #:  Registry company: |

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| My pet loves (please list any particular friends, toys, activities, treats, etc.):  □  □  □  □  □  My pet dislikes (please list any particular dogs, fears, triggers, dietary restrictions, etc.):  □  □  □  □  □  Commands your pet knows: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_    Would you like me to socialize your dog with other dogs on a walk or at a local fenced dog park? YES NO  If yes, under what circumstances:  Does your pet come when called? YES NO  What is your pets ‘come’ command?  Is there anything in particular I should be aware of when taking care of your pets? \_\_\_\_\_\_\_\_\_\_\_\_\_  \_\_\_\_\_\_\_  What else can I do to better serve you and your pets? \_\_\_\_\_\_\_\_\_\_\_\_\_ |

\_\_\_\_\_\_\_\_

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**~~~~ Veterinary Release ~~~~**

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| **VETERINARIAN**  Hospital and Vet’s Name: \_\_\_\_\_\_  Address: \_\_\_\_\_\_  Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

**To the Hospital:**

Mickey & Friends Dog Walks and Playdates LLC has been contracted to care for my pet(s) and has my permission to place them in your care in case of an emergency. Mickey & Friends Dog Walks and Playdates LLC will attempt to contact me as soon as medical care is deemed necessary. However, in the event I cannot be reached immediately, I authorize you to treat my pet(s) and will be responsible for payment of any fees as stated below.  **Please file this form with my records.**

Pet Owner: \_\_

Address: \_\_

Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Pet(s): \_\_

1. If above named veterinarian is not available, I agree that another vet in his/her practice may care for my pet(s). If neither of these veterinarians are available, I give permission for business to take my pet(s) to the nearest animal hospital or emergency clinic.
2. I give permission for business to approve treatment up to EUR\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_ initial)
3. I understand that Mickey & Friends Dog Walks and Playdates LLC assumes no responsibility for the death of any pet and is released from all liability related to transportation, treatment and expense.
4. Other conditions, if any: \_\_

My pet(s) have the following pre-existing health conditions: \_\_\_\_\_\_\_\_\_

\_\_

This consent for treatment has no expiration date unless otherwise noted.

\_\_

Client Date Business Owner Date